



## **How do I choose a Renovator?**

Here are some factors you should consider when choosing a contractor – whether it's with Gord Turner Renovations or another company:

- Check references – don't just call but go see the actual work.
- Ask the references what their experience was like – was the project done on-time, was it on budget, was the site kept clean, did they show up as scheduled?
- Can the contractor communicate effectively – to both understand your needs and explain your work and processes?
- Make sure they are members of CHBA-Central Okanagan or another division of the Canadian Home Builders Association. This lends itself to credibility and longevity.
- Are they a member of the BBB?

Finding a contractor with whom you can develop a strong, trusting working relationship is key.

## **Why choose Gord Turner Renovations?**

We really can't think of any reason why you wouldn't! But here are some facts to help you make the right decision:

- Gord Turner Renovations has always been a renovation company. This is our true area of expertise. We aren't a construction or building company that just "made the switch". This is what we've been doing since 1989.
- We are a member-in-good-standing of the CHBA and the BBB.
- We have fully qualified carpenters on staff at all times. Our clients love our guys.
- We have long-standing relationships with our trades people and suppliers.
- Our team of trades work under signed Trade Guidelines, reflecting our standards and expectations.
- We do everything – start to finish. We look after everything and have a Project Manager in place.
- We have a solid reputation backed by happy clients, years of service, and a long list of references that we'll gladly provide to you. In fact, many of our recent references are on our website because our clients were so happy with our work.

So why choose us? Because we'll make things go smoothly, and we won't disappoint you!



### **Do we need plans?**

All projects need plans. This helps eliminate confusion for all involved in the renovation project (the clients, Project Manager and trades). We can look after all the plans or work with your chosen architect.

### **Do we need permits?**

You don't need a permit as long as you're not moving or adding anything structurally. If plumbing, electrical components, and gas lines require movement then you need a permit. We will take care of the permit process for you and coordinate the inspections.

### **Do we need to sign a contract?**

Yes, you should always have a written agreement between you and your contractor that outlines the scope of work, products to be used, and the budget. This helps to create a clear picture for you, and us, of what we are providing.

### **How long will my project take?**

It depends on the size of the project. Larger projects naturally take more time to complete than smaller projects. As a guideline, we could take several weeks to several months depending on many factors including the level of detail, size and complexity of your renovation project as well as weather.

### **Can I get an estimate over the phone?**

No. Our estimating process is comprehensive and detailed. It involves a number of meetings between you and our team to determine budgets, level of finishes, products required etc.



**Do I need to make a deposit to schedule my renovation?**

Yes. Once we have a plan completed and you sign our renovation contract, a deposit is required to secure your place on our Production/Scheduling board.

**Will I have to hire any of the trades myself?**

No. We have a complete team of professionals to aid you in your renovation.

**Do I have to choose the products myself?**

Yes. You will have to make the selections for your project. Our team is here to assist you with this task. Our years of experience with the most reliable suppliers will help make your choices much easier. We have our own Showroom to assist you with your choices.

**What happens if we need to make changes during the renovation process?**

No problem. Your Project Manager will assist you with any changes to your project. Getting the final product you want is important. We're here to help every step of the way.

**Can we see letters of reference?**

Absolutely. And we have lots of photos and thank you letters you can see! Our awards support our level of work in the industry.

**Can we see your previous projects?**

Yes. Our previous clients love to show off their completed projects.

**Are you insured?**

Yes. WCB and company liability insurances are kept current. Gord Turner Renovations is a limited company operating in full accordance with all local, provincial and federal laws and legislations.